RISKEX delivering *AssessNET*

⌛ 30m

Conflict Resolution Training

CPD, IIRSM

Description

This online Conflict Resolution Training course is designed for the use of all levels of employees. This course provides the user with effective techniques and strategies to handle conflict in the workplace. This course can be completed in just 30 minutes, and it provides the user with a printable certificate upon completion.

Sections

1. Introduction to Conflict

2. Tips & Techniques

3. Handling Serious Conflict