



Communication Skills Training

CPD

Description

This Communication Skills Training provides staff with the tools they need to overcome potential barriers to effective communication. They will learn more about what communication is, how everyone communicates and the importance of communication in the workplace. This online course can be completed in as little as 10 minutes and provides the user with a printable certificate upon completion.

Sections

- 1. What is Communication?**
- 2. Overcoming Barriers**